

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

APPLICANT : Lundy M. LEWIS                      CONFIRMATION No.: 3634  
SERIAL NUMBER : 09/577,231                      EXAMINER: David E. England  
FILING DATE : May 23, 2000                      ART UNIT: 2443  
FOR : METHOD AND APPARATUS FOR COMPONENT TO SERVICE MAPPING IN SERVICE LEVEL  
MANAGEMENT (SLM)

**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT**

Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Pursuant to the duty of disclosure under 37 C.F.R. §§ 1.56, 1.97 and 1.98, Applicant hereby makes of record in the above-identified application the documents listed on the attached Form PTO-1449.

Applicant reserves the right to establish the patentability of the claimed invention over any of the information provided herewith, and/or to prove that this information may not be prior art, and/or to prove that this information may not be enabling for the teachings purportedly offered.


This Supplemental Information Disclosure Statement is being filed within three months of the filing date of a national application other than a continued prosecution application under 37 C.F.R. §1.53(d), or within three months of the date of entry of the national stage as set forth

in 37 C.F.R. §1.491 in an international application, or before the mailing date of a first Office Action on the merits, or before the mailing date of a first Office Action after the filing of a request for continued examination under 37 C.F.R. §1.114. No certification or fee is required. 37 C.F.R. §1.97(b).

It is respectfully requested that the Examiner initial and return a copy of the enclosed PTO-1449.

Respectfully submitted,

PILLSBURY WINTHROP SHAW PITTMAN LLP

By   
Syed Jafar Ali  
Registration No.: 58,780

Customer No.  
00909

P. O. Box 10500  
McLean, Virginia 22102  
Telephone: (703) 770-7900  
Telefax: (703) 770-7901

Dated: November 4, 2009